

Claims no longer eligible for reimbursement from the following health care clinics.

We're committed to protecting our group benefits plan sponsors and their members from benefits fraud and abuse. As part of this ongoing commitment, reviews of service providers and practitioners are routinely conducted. If a review reveals concerns surrounding business practices and/or potential fraud, claims will no longer be processed or reimbursed for services from these providers – this is referred to as delisting.

Manulife conducted an extensive review of the service providers listed below, which included an assessment of their business practices associated with claims submissions. Based on the results of this review, claims for medical supplies and/or services originating from the following providers or any business which may be associated with them will no longer be accepted.

- ***Total Family Wellnes
855 Alness St, North York,
Ontario M3J 2X3***
- ***Shoe Gallery Vaughan/City View Health Centre
525 Cityview Blvd
Vaughan, Ontario***
- ***Advanced Medical Supply
1709 Bloor St. West
Toronto, Ontario, M6P 4E5***
- ***Trivita Health Care
1530 Major MacKenzie Dr,
Vaughan, Ontario L6A 0A9***
- ***North York Medical Supply and Pedorthics
1600 Steeles Avenue West, Suite 29
Concord, ON L4K 4M2***
- ***Ortho Health Solutions Inc.
120 Milner Ave, Unit 9
Scarborough, ON M1S 3R2***

- **PrimeMed Care**
1415 Kennedy Rd, Unit 4
Scarborough, ON M1P 2L6
- **Trend Orthotic Laboratory**
2370 Midland Ave, Unit C-6
Toronto, ON M1S 5C6
- ***Healthy Fit Incorporated***
333 Wilson Avenue,
Toronto, ON M3H 1T2

Thank you for your assistance in this matter.