

Contact information for you and your members



For faster processing, please indicate your client number (RS_____) on all correspondence.

Plan sponsor

Info-Line

1 800 242-1704, ✱, your client number (enter the six numerical digits of your client number)

Example:

- ▶ for RS100000, dial **1 800 242-1704, ✱, 100000**
- ▶ for RS77777, dial **1 800 242-1704, ✱, 077777**

Email

retirement_solutions@manulife.com

Mail

Manulife
RS _____
Group Savings & Retirement – Client services
PO BOX 11464 STN Centre Ville
Montréal Qc
H3C 5M3

Fax

1 866 499-4480

Website

Password-protected VIP Room for plan sponsors at **manulife.ca**

Secure communication with Manulife is available through the Interactive messaging feature.

Members

Info-Line

1 800 242-1704; customer service representatives and salaried financial representatives are available from 8 a.m. to 8 p.m., Eastern time, Monday to Friday. Automated service is available at all times.

Website

Password-protected VIP Room for members at **manulife.ca**

Members are provided with a User ID and temporary password in separate letters. (They will be prompted to choose a new password the first time they log in and set up their security profile.)

In case of a lost password, a member can reset it online or call at **1 800 242-1704**.

manulife.ca

The Manufacturers Life Insurance Company