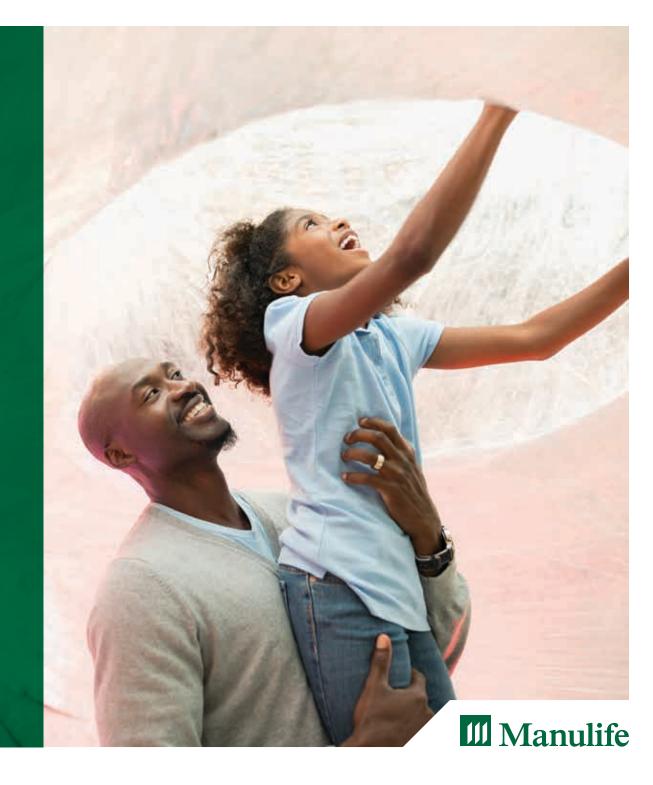
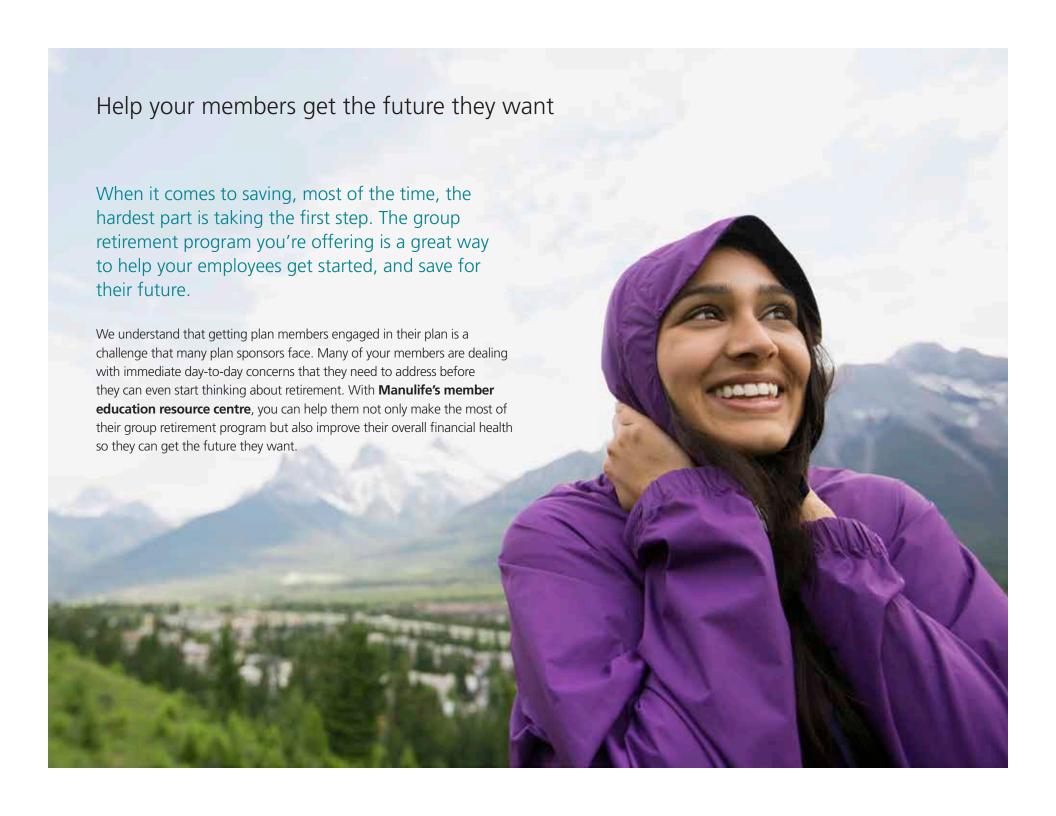
# Member education resource centre

Educate. Engage. Inspire.



THE MANUFACTURERS LIFE INSURANCE COMPANY



## WHAT IS IT?

## ABOUT MANULIFE'S MEMBER EDUCATION RESOURCE CENTRE

Available from the home page of your plan sponsor secure site, under *Educate your members*, this resource centre offers a vast library of ready-to-go campaigns covering a wide variety of topics that touch on key aspects of a plan member's financial life. Each topic includes various types of tactics and visuals that resonate with the different demographics of your plan (posters, emails, web banners, infographics, intranet content, videos, etc.).









## **HOW DOES IT WORK?**

## DEPLOY AS MANY CAMPAIGNS AS YOU LIKE, AS OFTEN AS YOU LIKE

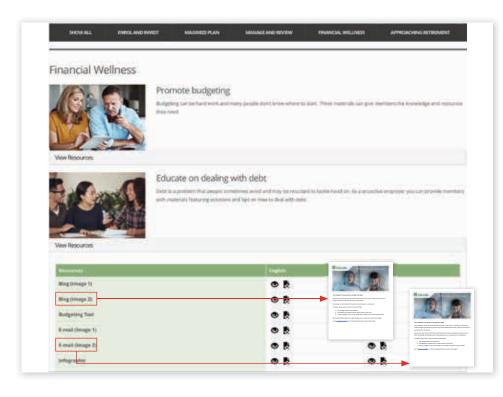
Deploying a campaign to your employees is easy. Look into the available topics and find the ones that fit your plan's needs. Browse the materials and visuals and download the ones you think will work best in your workplace.

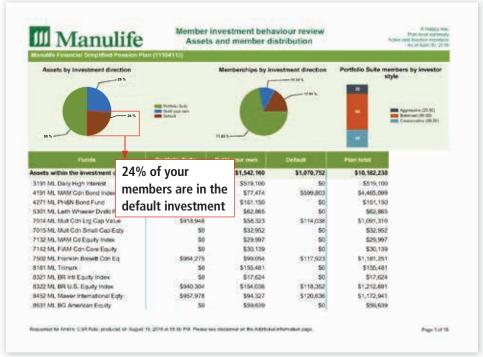
You can choose as many campaigns as you like, and roll them out as often as you like. We will keep adding new topics, so keep checking the resource centre regularly.

#### **USE THE INSIGHT FROM YOUR ONLINE SPONSOR REPORTS**

You can also use the insight from your online plan sponsor reports, and identify areas where your plan members' engagement could improve. From there, pinpoint the issue you wish to resolve.

For example, the Member investment behaviour review indicates that too many of your plan members still haven't selected an investment.





## **HOW DOES IT WORK?**

#### INCITE YOUR MEMBERS TO TAKE ACTION

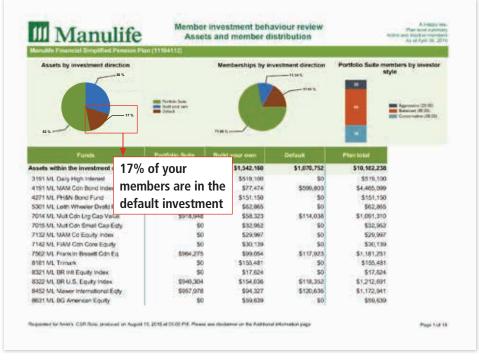
From the resource centre, select the campaign topic that will incite your members to take action.

Download the tactics and visuals that will resonate the most with your employees, and deploy them as you see fit.



#### CHECK OUT THE RESULTS OF YOUR CAMPAIGN

You can consult the reports again to see if your members have taken action.



## **HOW DOES IT WORK?**



## HOW YOU DEPLOY A CAMPAIGN IS UP TO YOU

Here's an example of how you can deploy the tactics to your members to raise their awareness and keep them interested:



Week 1

Place an awareness poster in your workplace



Week 2

Send an email to your employees



Week 3

Post a blog on your intranet

Or, if you prefer, you may roll them out simultaneously. The choice is up to you. You decide what works best for the needs of your company.



Log in to your plan sponsor secure site and select **Educate your members**, and contact your Manulife representative to learn more about our member education resource centre.

