

## Territorial Guide Summary

Your guide to provincial health organizations & resources.

### Yukon

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#### Government Services

##### Yukon Health & Social Services

*Phone:* (867) 667-3673

*Toll-Free:* 1-800-661-0408, ext. 3673 (Yukon only)

*Website:* [www.hss.gov.yk.ca](http://www.hss.gov.yk.ca)

##### Yukon Health Care Insurance Plan (YHCIP)

Yukon residents are covered for most medical care delivered by doctors and in hospitals by the Yukon Health Care Insurance Plan (YHCIP). There are no premiums and the program covers any Canadian or permanent resident who makes a permanent residence in Yukon and is present in the territory at least six months out of the calendar year.

*Phone:* (867) 667-5209

*Toll-Free:* 1-800-661-0408, ext. 5209 (Yukon only)

*Website:* [www.hss.gov.yk.ca/insured\\_services.php](http://www.hss.gov.yk.ca/insured_services.php)

##### Yukon Pharmacare Program

Pharmacare provides coverage of drugs for persons 65 years of age and over and their spouse 60 years of age and over, whose benefits are not covered by private insurance.

*Phone:* (867) 667-5403

*Toll-Free:* 1-800-661-0408, ext. 5403 (Yukon only)

*Website:* [www.hss.gov.yk.ca/pharmacare.php](http://www.hss.gov.yk.ca/pharmacare.php)

##### Yukon HealthLine

Yukon HealthLine is a nurse telephone advice and health information service. This service is accessible 24 hours a day, 7 days a week by dialling 811.

##### Other Resources

The Yukon government has partnered with the B.C. Ministry of Health to provide Yukon residents with access to the web version of the HealthGuide. This web guide provides additional in-depth, reliable health information and advice.

*Website:* [www.ykhealthguide.org](http://www.ykhealthguide.org)

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#### Yukon Medical Council

Contact the Medical Council for information on locating a physician or to make formal complaints.

##### Public (general inquiries)

*Phone:* (867) 667-3774

*Toll-Free:* 1-800-661-0408, ext. 3774 (Yukon only)

*Website:* [www.yukonmedicalcouncil.ca](http://www.yukonmedicalcouncil.ca)

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#### Resources for Complaints

If you have a concern, you should address it directly with the service provider(s) or organization(s) involved. To make a complaint, consider contacting:

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##### Yukon Medical Council

*Phone:* (867) 667-3774

*Toll-Free:* 1-800-661-0408, ext. 3774 (Yukon only)

*Website:* [www.yukonmedicalcouncil.ca/complaint\\_process.html](http://www.yukonmedicalcouncil.ca/complaint_process.html)

##### Office of the Yukon Ombudsman

*Phone:* (867) 667-8468

*Toll-Free:* 1-800-661-0408, ext. 8468 (Yukon only)

*Website:* [www.ombudsman.yk.ca](http://www.ombudsman.yk.ca)