

## Provincial Guide Summary

Your guide to provincial health organizations & resources.

### Prince Edward Island

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#### Government Services

##### **Prince Edward Island Department of Health**

The Ministry of Health is comprised of the Department of Health and five community hospital boards. Together, the Ministry and hospital boards are responsible for providing quality health care to the citizens of Prince Edward Island.

*Phone:* (902) 368-6130

*Website:* [www.gov.pe.ca/health](http://www.gov.pe.ca/health)

##### **Prince Edward Island Medical Services Plan (MSP)**

Eligible Islanders are covered for medically necessary services from doctors and surgeons by the Medical Services Plan (MSP). There are no premiums for the coverage. You must show a valid PEI Health Card in order to have your services billed directly to MSP.

Hospital services are covered separately under the Hospital Services Plan (HSP). In general, any service, supply or medication that you receive in a hospital or from a hospital employee is covered.

*Phone:* (902) 838-0900

*Toll-Free:* 1-800-321-5492

*Website:* [www.gov.pe.ca/health/index.php3?number=1020475](http://www.gov.pe.ca/health/index.php3?number=1020475)

##### **Prince Edward Island Drug Programs**

Islanders can get financial assistance with the cost of drugs if they are over 65, receive income assistance from the province, reside in a long-term care facility or are children in the care of the province. There is also a long list of specific conditions that qualify for drug cost assistance.

*Phone:* (902) 368-4947

*Toll-Free in PEI:* 1-877-577-3737

*Website:* [www.gov.pe.ca/infopei/index.php3?number=1019960](http://www.gov.pe.ca/infopei/index.php3?number=1019960)

#### **Other Resources**

The Prince Edward Island Department of Health and the Department of Social Services and Seniors also maintain a page with many helpful links.

*Website:* [www.gov.pe.ca/infopei/index.php3?number=13758](http://www.gov.pe.ca/infopei/index.php3?number=13758)

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#### Wait Times Information

Of the five services identified by the Canadian provinces as priority areas for wait times reduction, only four are offered and reported on in the province of PEI.

##### **Prince Edward Island Wait Times**

*Website:* [www.gov.pe.ca/go/waittimes](http://www.gov.pe.ca/go/waittimes)

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#### College of Physicians and Surgeons of Prince Edward Island

Contact your provincial college for information on locating a physician or to make formal complaints.

##### **Public (general inquiries)**

*Phone:* (902) 566-3861

*Website:* [www.cpspei.ca](http://www.cpspei.ca)

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#### Resources for Complaints

If you have a concern, you should address it directly with the service provider(s) or organization(s) involved. To make a complaint, consider contacting:

##### **Prince Edward Island Department of Health**

*Phone:* (902) 368-6130

*Website:* [www.gov.pe.ca/health](http://www.gov.pe.ca/health)

##### **College of Physicians and Surgeons of PEI**

*Phone:* (902) 566-3861

*Website:* [www.cpspei.ca/publications?action=view\\_entries&id=2](http://www.cpspei.ca/publications?action=view_entries&id=2)

##### **Information and Privacy Commissioner of PEI**

*Phone:* (902) 368-4099

*Website:* [www.assembly.pe.ca/index.php3?number=1013943](http://www.assembly.pe.ca/index.php3?number=1013943)