

Provincial Guide Summary

Your guide to provincial health organizations & resources.

Nova Scotia

Government Services

Nova Scotia Department of Health

Phone: (902) 424-5818

Toll-Free: 1-800-387-6665 (Nova Scotia only)

Website: www.gov.ns.ca/health

Nova Scotia Medical Service Insurance (MSI)

Nova Scotia's Health Insurance Programs are designed to provide eligible residents with coverage for medically required hospital, medical, dental and optometric services with some restrictions. The Medical Services Insurance Programs are administered by Medavie Blue Cross on behalf of the Nova Scotia government.

Phone: (902) 496-7008

Toll-Free: 1-800-563-8880 (Nova Scotia only)

Website: www.gov.ns.ca/health/msi

Nova Scotia Pharmacare

The province of Nova Scotia provides assistance to Nova Scotians to help pay for their prescription drugs.

Phone: (902) 429-6565

Toll-Free: 1-800-544-6191

Website: www.gov.ns.ca/health/pharmacare

Nova Scotia District Health Authorities

The Nova Scotia Department of Health delivers local health services through nine District Health Authorities.

Website: www.gov.ns.ca/health/about/DHA.asp

Other Resources

The Nova Scotia Department of Health maintains a list of useful health links on the web.

Website: www.gov.ns.ca/health/links.asp

Nova Scotia Wait Times

The Nova Scotia Department of Health provides online information on wait times for publicly funded tests, treatments, and services across the province.

Website: www.gov.ns.ca/health/waittimes

College of Physicians and Surgeons of Nova Scotia

Contact the college for information on locating a physician or to make formal complaints.

Phone: (902) 422-5823

Toll-Free: 1-877-282-7767 (Nova Scotia only)

Website: www.cpsns.ns.ca

Family Doctor Referral Service

This service, offered by the Nova Scotia Department of Health, assists Nova Scotians in finding a family physician.

Physician Information Line: (902) 424-3047

Website: www.gov.ns.ca/health/physicians

Resources for Complaints

If you have a concern, you should address it directly with the service provider(s) or organization(s) involved. To make a complaint, consider contacting:

Nova Scotia Department of Health

Phone: (902) 424-5818

Toll-Free: 1-800-387-6665 (Nova Scotia only)

Website: www.gov.ns.ca/health

College of Physicians and Surgeons of Nova Scotia Investigations Department

Phone: (902) 421-2201

Toll-Free: 1-877-282-7767 (Nova Scotia only)

Website: [www.cpsns.ns.ca/](http://www.cpsns.ns.ca/ComplaintsandDisciplinaryProcess.aspx)

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Nova Scotia Office of the Ombudsman

Phone: (902) 424-6780

Toll-Free: 1-800-670-1111 (Nova Scotia only)

Website: www.gov.ns.ca/ombu