

Provincial Guide Summary

Your guide to provincial health organizations & resources.

Newfoundland & Labrador

Government Services

Newfoundland & Labrador Department of Health and Community Services

Phone: (709) 729-4984

Website: www.health.gov.nl.ca

Newfoundland & Labrador Medical Care Plan

The Newfoundland and Labrador Medical Care Plan is a comprehensive plan of medical care insurance designed to cover the cost of physician services for bona fide residents of the province.

Phone: (709) 292-4000

Toll-Free: 1-800-563-1557

Website: www.health.gov.nl.ca/mcp

Newfoundland and Labrador Prescription Drug Program

The Newfoundland and Labrador Prescription Drug Program provides assistance in the purchase of pharmaceuticals, and some related medical supplies to residents who qualify for benefit coverage. The focus of the program is that residents of the province should not be denied access to health care because of financial need.

Phone: (709) 753-3615

Website: www.health.gov.nl.ca/health/nlpdp

Newfoundland & Labrador HealthLine

HealthLine is a nurse telephone advice and health information service. This service is available 24 hours a day, 7 days a week.

Toll-Free in Newfoundland: 1-888-709-2929

Website: www.yourhealthline.ca

Newfoundland & Labrador Regional Integrated Health Authorities

The Board Services Division of the Newfoundland & Labrador Department of Health and Community Services is responsible for ensuring that Health and Community Services are provided by four regional integrated health authorities.

Website: www.health.gov.nl.ca/health/findhealthservices/in_your_community.html#contact

Other Resources

The Newfoundland & Labrador Department of Health Community Services maintains a list of useful health links on the web.

Website: www.health.gov.nl.ca/health/links

Surgical Wait Times

Newfoundland & Labrador does not presently post surgical wait times information online. However, the Canadian Institute for Health Information does post reports on wait times across Canada, including Newfoundland & Labrador.

Website: www.cihi.ca

College of Physicians and Surgeons of Newfoundland & Labrador

Contact your provincial college for information on locating a physician or to make formal complaints.

Public (general inquiries)

Phone: (709) 726-8546

Toll-Free in Newfoundland: 1-800-563-8546

Website: www.nmb.ca

Resources for Complaints

If you have a concern, you should address it directly with the service provider(s) or organization(s) involved. To make a complaint, consider contacting:

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College of Physicians and Surgeons

Phone: (709) 726-8546

Toll-Free in Newfoundland: 1-800-563-8546

Website: www.nmb.ca/default.asp?com=Pages&id=3&m=16

Newfoundland & Labrador Citizens' Representative

Phone: (709) 729-7647

Toll-Free: 1-800-559-0079

Website: www.citizensrep.nl.ca