

## Provincial Guide Summary

Your guide to provincial health organizations & resources.

### New Brunswick

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#### Government Services

##### **New Brunswick Department of Health**

*Phone:* (506) 457-4800

*Website:* [www.gnb.ca/0051](http://www.gnb.ca/0051)

##### **New Brunswick Medicare**

New Brunswick Medicare covers the cost of necessary health services for eligible New Brunswick residents.

*Phone:* (506) 684-7901 (Dalhousie)

*Toll-Free:* 1-888-762-8600

*Website:* [www.gnb.ca/0051/0394](http://www.gnb.ca/0051/0394)

##### **New Brunswick Prescription Drug Program**

The New Brunswick Prescription Drug Program provides prescription drug benefits to eligible residents of New Brunswick.

*Phone:* (506) 867-4515 (Moncton)

*Toll-Free in New Brunswick:* 1-800-332-3692

*Website:* [www.gnb.ca/0051/0212](http://www.gnb.ca/0051/0212)

##### **New Brunswick Tele-Care**

Tele-Care is a nurse telephone advice and health information service. This service is available 24 hours a day, 7 days a week.

*Toll-Free in New Brunswick:* 8-1-1

*Website:* [www.gnb.ca/0217/Tele-Care-e.asp](http://www.gnb.ca/0217/Tele-Care-e.asp)

##### **New Brunswick Regional Health Authorities (RHAs)**

The Government of New Brunswick has established two Regional Health Authorities (RHA A and RHA B), with a broad mandate to deliver health services. Each Regional Health Authority has a Board of Directors appointed by the Minister of Health.

*RHA A Website:* [www.rrsa-rhaa.ca](http://www.rrsa-rhaa.ca)

*RHA B Website:* [www.rhab-rrsb.ca](http://www.rhab-rrsb.ca)

##### **Other Resources**

The New Brunswick Department of Health and Wellness maintains a list of useful health links on the web:

[www.gnb.ca/0051/Related\\_Links/ExternalLinks-e.asp](http://www.gnb.ca/0051/Related_Links/ExternalLinks-e.asp)

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#### Wait Time Reports

The New Brunswick Surgical Care Network provides a list of reports on wait times for specific high volume surgeries that have been completed.

*Website:* [www1.gnb.ca/0217/surgicalwaittimes](http://www1.gnb.ca/0217/surgicalwaittimes)

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#### College of Physicians and Surgeons of New Brunswick

Contact your provincial college for information on locating a physician or to make formal complaints.

##### **Public (general inquiries)**

*Phone:* (506) 849-5050 (Rothesay)

*Toll-Free in New Brunswick:* 1-800-667-4641

*Website:* [www.cpsnb.org](http://www.cpsnb.org)

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#### Resources for Complaints

If you have a concern, you should address it directly with the service provider(s) or organization(s) involved. To make a complaint, consider contacting:

##### **New Brunswick Department of Health**

*Phone:* (506) 457-4800

*Website:* [www.gnb.ca/0051](http://www.gnb.ca/0051)

##### **College of Physicians and Surgeons**

*Phone:* (506) 849-5050 (Rothesay)

*Toll-Free in New Brunswick:* 1-800-667-4641

*Website:* [www.cpsnb.org/english/complaint.html](http://www.cpsnb.org/english/complaint.html)

##### **New Brunswick Office of the Ombudsman**

*Phone:* (506) 453-2789

*Toll-Free in New Brunswick:* 1-888-465-1100

*Website:* [www.gnb.ca/0073](http://www.gnb.ca/0073)