



PVS – Vision and hearing correction products and services

What is PVS?

PVS is a preferred provider network company that works as an enhancement to your Manulife Financial Group Benefits health care coverage by offering discounts for vision and hearing correction products and services. Discounts are available at participating optical outlets (national chains and independent retailers) and the PVS Preferred Provider Hearing Healthcare Centres.

How much of a discount can I expect with PVS?

You can expect to receive up to 20% off lenses and frames (including add-ons such as UV protection, anti-glare and scratch resistant coatings), as well as contact lenses, depending on where you shop. The PVS discount may apply on top of the sale price.*

The available discount for hearing aids and hearing devices is 10%. Experts will work with you to determine the best solution for your individual hearing needs.

**Discount or offer may vary by participating retailers. Please see in-store retailers for more information.*

Does the discount apply to non-prescription eyewear too?

Some PVS providers will give you the discount on non-prescription eyewear such as sunglasses, although it is not in their agreement. However, it is up to the individual stores to determine if the discount applies.

How do I get a PVS discount?

At the time of purchase, advise the provider that you are a Manulife Financial plan member and ask for a PVS discount. The provider may ask for proof of your Manulife Financial membership, in which case you can produce any one of the following (if you have been issued one as part of your benefits program):

- Plan member identification card
- Benefits card
- Emergency Travel Assistance card

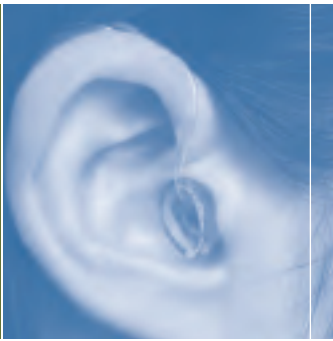
If you don't have one of these cards, you can use this flyer as proof of membership.

Considering laser eye surgery?

Laser eye surgery is the most commonly practiced procedure to correct vision problems caused by refractive errors, including near sightedness, far sightedness and distorted vision. In collaboration with your eye care professionals, laser eye surgery may be an option to improve your sight. Ask your eye care provider for details and information on the applicable PVS discount for laser eye surgery.

I bought my eyeglasses and forgot to ask for a PVS discount. Can I go back and ask for a discount?

After the moment of purchase, practitioners are not obligated to give you a PVS discount.



How much do hearing aids cost?

The total cost for hearing correction products is different in each province and depends on what third party funding programs are available. To find out if you qualify for financial assistance towards the purchase of hearing instruments, contact one of the PVS Preferred Provider Hearing Healthcare Centres.

How do I find a participating store near me?

You can access the PVS website at www.pvs.ca and use the handy provider locator or you can call PVS at **1-800-668-6444** to find the location of a PVS provider near you.

PVS spells value for your benefits dollars!

- Over 700 stores in the PVS network
- Providers located across Canada
- The more you spend, the more you save; discounts are a percentage of the overall cost of eyewear

Additional information on eyewear, hearing correction products and services and audiology can be found on the PVS website at www.pvs.ca.

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