**Subject: Manulife has enhanced your online experience**

As part of our commitment to helping you manage and monitor your savings conveniently, Manulife has introduced the following enhancements:

* Easy secure website access
* Online account statements

**Easy access to the secure site**

Manulife has launched a new process that allows you to log in using an email address and password of your choice. To register an email address, you’ll need your Manulife Customer Number and the last three digits of your Social Insurance Number. You’ll also be asked to set-up personal verification questions in the event you need to reset your password. Your Customer Number is located on the front page of your account statement. You may also retrieve your Customer Number by contacting the Manulife Customer Service Centre.

You will find step by step instructions included in this notice to help assist with your one-time registration. Click [here](https://gsrs1.manulife.com/passport/English/Login/loginmember.jsp?utm_source=Site%20Access&utm_medium=Email&utm_campaign=PM%20comm%20toolkit) to get started with your registration.

**Online account statements**

In July, your group retirement statements moved online along with the personalized newsletters that accompany them.

Your June 2015 statement was posted to your online Manulife account in addition to being mailed to your home. Moving forward, your statements will be posted online providing you with access at any time. Manulife will mail you a condensed version of your December 31st statement each January.

You can manage your preferences online and go completely paperless as well as provide an email address to receive notifications once statements are available.

**GRS Mobile**

GRS Mobile will allow you to view your account balances directly from smartphones and tablets. The app will also include instant access to the My Retirement Tools calculators. This free app will be available from the Apple App Store, BlackBerry World, Google Play, and the Windows Store.